

A grid of plus signs (+) arranged in 10 rows and 16 columns. In the bottom-left corner, there is a yellow rectangular banner with the text "Version 20251015" in black font.

Revision history

Release Date	Revision	Chapter	Details
Apr 19, 2021	1.0	-	First release
May 21, 2021		5.1 2.1.2 7.2	- Updated supported browser - Added printable file format from third-party cloud storage - Updated supported models
Jun 30, 2021	1.0.1	2 7 8.2	- Added new chapter for new features of v1.0.1 - Updated entire license description - Updated supported models
Jul 30, 2021	-	- 1.3 6.2	- Added target reader - Described additional explanation for HyPAS App - Added software composition
Aug 23, 2021	1.1	1 3 7.1 9.1 9.2	- Added introduction - Added new features of v1.1 - Added new supported browser - Added new supported languages - Added new supported model
Jan 14, 2022	1.2	1.4 2.3 3 4 4.7 4.4, 4.5, 4.8 6.4	- Added trademark description - Updated system overview conceptual diagram - Added new features in v1.2 - Updated chapters to feature descriptions - Added detail spec when using OneDrive. - Updated HyPAS application screenshots - Relocated organization tree description
May 27, 2022	1.3	3 Througho ut 4,5,6 9.1 9.2 Througho ut 2-9	- Added new features in v1.3 - Replaced with screenshots from v1.3 - Added new supported language - Added new supported models - Unified terminology JCS, desktop application -> Desktop client
Aug 01, 2022	1.3.2	1.4 1.5 3 9.1 9.2	- Added new trademarks - Added important notice - Added new features in v1.3.2 - Added new supported language - Added new supported models
Sep 15, 2022	1.3.2	1.4 3.3	- Update trademarks - Added the explanation for non-extension authentication HyPAS application

Oct 28, 2022	1.3.4	3 4 5 7.1 8.1 10.2	- Added new features in v1.3.4 - Updated screenshots for HyPAS App - Added explanation for KCPS HyPAS app - Updated the explanation for updating contract - Updated system requirements - Added new supported models
Dec 20, 2022	1.3.5	3 5.1	- Added new features in v1.3.5 - Added explanation for Report to comparison table
Feb 24, 2023	1.4.0	3 8.1	- Added new features in v1.4.0 - Updated the explanation for Supported OS
May 25, 2023	1.5.0	2.2 3 4 8.1 8.2 9	- Added following customer "Customers with many locations or a large number of print servers to manage" - Added new features in v1.5.0 - Added some explanation and updated screenshots - Deleted Win8.1 support - Updated version number - Added explanation for volume license
Aug 2, 2023	1.5.0	11.2	- Corrected support models (Deleted Polaris Next HyPAS)
Sep 15, 2023	1.6.0	4, 5, 6, 7 3 5.1 5.4 6.3 7.2 7.3	- Deleted chapters describing existing features and old license - Added new features in v1.6.0 - Added Chrome Extension topics - Added description for KYOCERA Mobile Print - Improved some of the description for clarification - Added new support models - Added Fax forwarding support models
Oct 3, 2023	1.6.0	3.3	- Added note and restriction for using Chromebook
Nov 2, 2023	1.7.0	3 7.1 7.2	- Added new features in v1.7.0 - Added new support languages - Added new support models
Jan 19, 2024	1.8.0	2 3 6.4 7.2.1	- Added Chrome extension - Added new features in v1.8.0 - Added Trial period - Added new support models
Mar 01, 2024	1.9.0	3 5.3 7.1	- Added new features in v1.9.0 - Added explanation for HyPAS application - Added new supported language
May 13, 2024	1.10.1	1.1 3	- Improved how to open the info in this doc - Added new features in v1.10.1
Aug 01, 2024	1.11.0	3	- Added new features in v1.11.0

		5.1	<ul style="list-style-type: none"> Importing Org Unit Information from Google Workspace Guest User Registration Hybrid Use of KCPS internal Users and External Auth Users Specifying document size when scanning Changing print order of print jobs Setting Device Access Permissions by Group Desktop Client Operation in Terminal Services <ul style="list-style-type: none"> - Add Windows Server to System Requirements
Sep 20, 2024	1.12.0	3 5.3.1 7.1 7.2	<ul style="list-style-type: none"> - Added new features in v1.12.0 Improved convenience when using Google Drive/Workspace What's New in HyPAS Applications What's New in the Desktop Client Supports continued printing after logging out Others Add a topic about continuing printing after logout to the table. - New language support: Portuguese (Brazil) - New Model support: Sirius2
Jan 06, 2025	1.13.0	1.4 3 5.1 5.1 7.1 7.2 8 General	<ul style="list-style-type: none"> - Added Firefox - Added new features in v1.13.0 Carryover of Print Volume in Quota Boost Org Name Group Assignment for Entra ID user Imports Added Link to BSD Solution Support Page Increased Frequency of License Expiration Notification New Features of the KCPS HyPAS Application New Features of the Desktop Client - Added new OS and new browser to system requirements - Added cautionary note regarding WPP - Updated support status for Polish language - Added Virgo Printer HyPAS - Update the URL for inquiries. - Corrected inconsistencies in the term "HyPAS Application"
Apr 25, 2025	1.14.0	3 5	<ul style="list-style-type: none"> - Added new features in v1.14.0 Support for multiple domains in Google Workspace New feature of the KCPS HyPAS application – Punch New feature of the Desktop Client New feature of the Chrome extension Others - Addition and removal of supported OS
Jul 10, 2025	1.14.1	3 7.2.2 8	<ul style="list-style-type: none"> - Added new feature in v1.14.1 Added support models - Added support models for direct print - Updated inquiry form with latest information

Oct. 15, 2025	1.15.0	3	<ul style="list-style-type: none"> - Added new features in v1.15.0 • PIN code digit length increased • MFA (Multi-Factor Authentication) support • Direct data transfer with OneDrive (HyPAS) • Print job upload to OneDrive (Desktop Client) • Entra ID user sync process improved • External storage link expiration behavior enhanced • Organization representative setting improved • Scan document download process enhanced • Language selection display improved • Multiple admin registration recommended with alerts • Maximum number of spooled print jobs increased • OSS information • New features in Desktop Client
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1. Introduction

1.1. About this document

This document describes Kyocera Cloud Print and Scan (KCPS) version 1.15.0.

1.2. Target reader

This document is intended for staff members at the RHQ and sales companies of Kyocera Document Solutions group.

1.3. Abbreviation

- KCPS is the abbreviation for Kyocera Cloud Print and Scan.
- EAA is the abbreviation for Extension Authentication KCPS HyPAS Application.
- NEAA is the abbreviation for Non-Extension Authentication KCPS HyPAS Application.

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1.5. Important notice

When using virtual desktop environments such as Citrix or Parallels on Windows Server, please install the Desktop Client directly on the Windows Server.

2. Kyocera Cloud Print and Scan System Overview

2.1. What is Kyocera Cloud Print and Scan?

Offices are becoming increasingly decentralized due to recent changes in social conditions. There is a growing need to deploy a solution for managing printing costs in distributed small offices and to manage and operate this solution at a lower cost.

KCPS tracks the number of pages that users can print and reduces the cost of extra printing by setting an upper limit. The printing environment is easily constructed with the use of the cloud, while low-cost operation is achieved by centralized management. Employees do not need to carry around printed materials and print data, which also prevents security risks.

KCPS supports the printing and scanning needs of various working conditions, by connecting to offices, satellite offices, home offices and cloud services.

2.2. Target customers

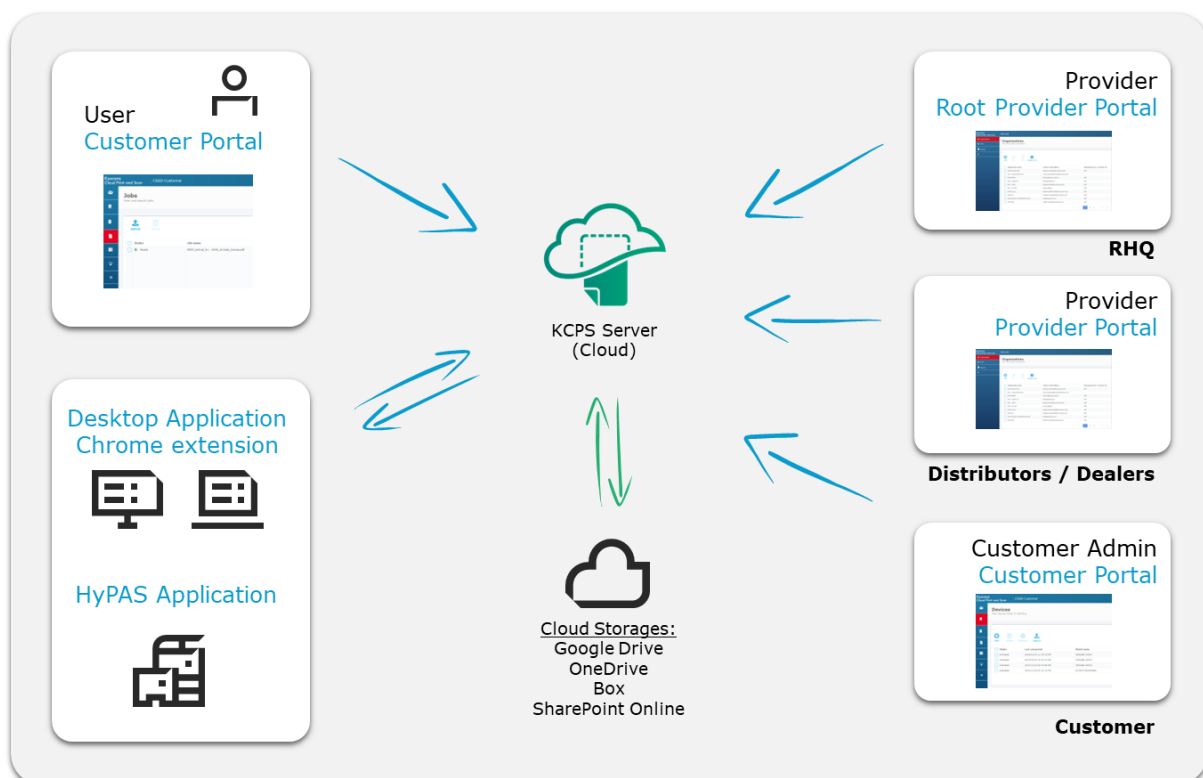
KCPS targets the following customers, regardless of company size:

- Customers who need a simplified output management solution
- Customers who manage documents in the cloud
- Customers who do not want to incur high operational management costs
- Customers who do not want to spend additional costs on print management
- Customers with many locations or a large number of print servers to manage

2.3. System overview

This chapter describes the main components of KCPS.

KCPS server provides cloud printing, cloud scanning, and print cost control. KCPS server is located in the cloud.



- **Root provider portal:** The root provider (RHQ) can access the **root provider portal** using a web browser. With this portal, RHQs can manage the URL links of the End User License Agreement (EULA), Privacy Statement, and the KCPS Desktop client package for their region. This portal also has an organization tree for RHQs to view the hierarchy of all the organizations in their region.
- **Provider portal:** The provider (RHQ, SC, Dealer) can access the **provider portal** using a web browser. They can add, edit, or delete organizations for child providers or for their customers.
- **Customer portal:** The customer admin or customer user can access the **customer portal** using a web browser. The customer admin can add user accounts for their own organization and configure settings related to print limit and print policy. Customer users can check their print job status and download scanned documents.
- **Desktop client:** The Desktop client connects to the KCPS server. Customers can upload their print jobs. Depending on the spooling configuration (cloud spool or local spool), the print jobs are either stored in the desktop or stored in the KCPS server. For non-HyPAS models, Desktop Client provides direct printing, print quota, and the print usage reports.
- **Chrome extension:** The Chrome extension is provided specifically for Chromebook users to be able to upload their print jobs to KCPS Server from any of their applications on the Chromebook that supports the print function. The Chrome extension is published on and available to be downloaded from the Chrome Web Store.
- **KCPS HyPAS Application:** The KCPS HyPAS Application must be installed for MFP to be used with KCPS systems. The KCPS HyPAS Application connects to the KCPS server. Customers can release their print jobs that they uploaded using the KCPS HyPAS Application. Customers can also scan their documents using this application.
- **Cloud Storage:** As third-party cloud storage, KCPS supports integrations with Google Drive, OneDrive, Box and SharePoint Online. By linking your cloud storage account with your KCPS account, you can print from and send scanned data to your cloud storage.

3.KCPS 1.15.0 – New Features & Changes

3.1. Expansion of PIN Code Digit Length

For enhanced security, you can now select a PIN code length between 4 and 12 digits.

However, under KDA management, the following specifications apply:

- In the Customer Portal, administrators can select a PIN code length between 6 and 12 digits.
- When the PIN code length is 8 to 12 digits, the following options become available:
 - ✧ Display and use of the “Allow custom PIN code” option
 - ✧ Manual PIN assignment for each user by an administrator

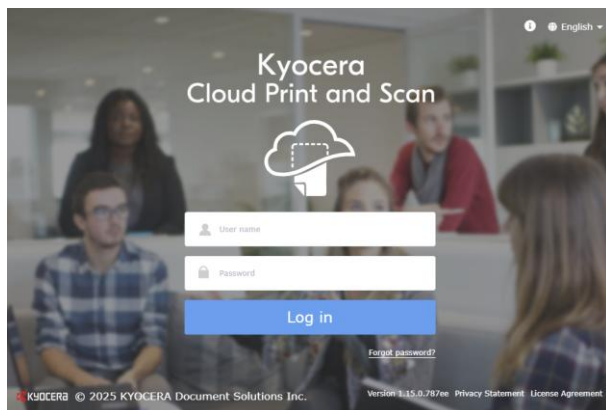
The KCPS HyPAS application supports the expanded PIN code length in previous versions as well, so switching the set is not mandatory.

3.2. Multi-Factor Authentication (MFA) Support

In response to the increasing demand for stronger security in recent years, as well as specific customer project requirements, Multi-Factor Authentication (MFA) has been supported for logging into both the Provider Portal and the Customer Portal. Administrators can enable or disable MFA (disabled by default). During login, after entering their username and password, users must enter a six-digit One-Time Passcode (OTP) that is sent via email to complete authentication.

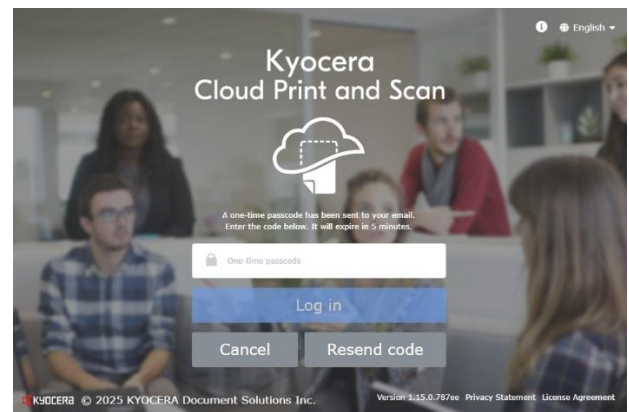
The OTP is valid for five minutes, and when a new OTP is issued, the previous one becomes invalid.

Note: This feature does not apply during user activation.



Login screen

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OTP entry screen

The KCPS HyPAS application, Desktop Client, and Kyocera Mobile Print are not supported by this feature. Also, there are currently no plans for future support.

3.3. Direct Data Transfer with OneDrive (HyPAS)

When printing from OneDrive, or saving scans or fax transfers to OneDrive, documents are now sent and received directly between the KCPS HyPAS application and OneDrive without passing through the KCPS server.

The supported operations are as follows:

- Printing from OneDrive
- Saving scans to OneDrive
- Fax transfer to OneDrive

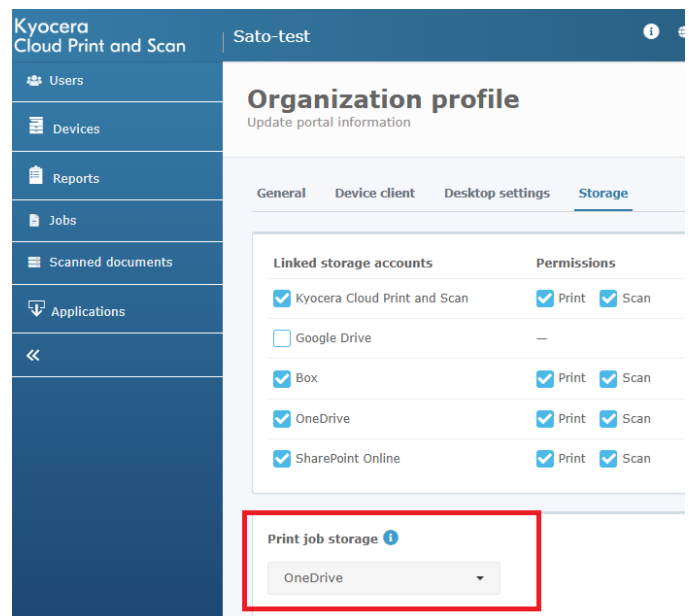
Note: Folder and file information (metadata) is still retrieved via the KCPS server as before. The same direct transfer capability is already supported for Box integration.

3.4. Print Job Upload to OneDrive (Desktop Client)

The desktop client can now spool print jobs directly to the user’s own OneDrive.

To use this feature, the administrator must select OneDrive as the organization-wide print job storage destination in the Customer Portal, and the user must link their own OneDrive account in advance. After configuration, print jobs are saved in a dedicated folder automatically created in the root folder of the user’s OneDrive.

When printing from the KCPS HyPAS application, selecting the “Kyocera Cloud Print and Scan” storage will display the contents of this dedicated folder in the user’s OneDrive root folder. Once printing is successfully completed, the printed files are deleted from the dedicated folder in OneDrive.



When OneDrive is selected as the organization-wide storage destination, print jobs uploaded by the KX Driver via the KCO port will also be uploaded to OneDrive.

In this configuration, the [Upload] button in the [Jobs] tab of the Customer Portal will be hidden. In addition, please note that saving print jobs from the Chrome Extension or Kyocera Mobile Print will not be possible.

3.5. User synchronization with Microsoft Entra ID

Administrators can now bulk import and synchronize users from a Microsoft Entra ID via Customer Portal, excluding users who are blocked from signing in.

When synchronization is performed, any users who have been deleted in Microsoft Entra ID or blocked from signing in are automatically removed from KCPS as well. This maintains consistency between Microsoft Entra ID and KCPS and prevents unused accounts from remaining in the system.

Furthermore, if automatic creation of department-based groups is enabled, those groups will also be automatically created or updated during synchronization.

3.6. Improvement to link expiration handling for external storage

The method for determining link expiration for linked OneDrive and SharePoint Online accounts has been revised to improve usability. This reduces the need for frequent re-linking and lowers day-to-day operational effort.

After linking, the validity period is 90 days. If any of the actions below is performed within that period, the link is automatically extended by another 90 days from the date of that action. This can repeat.

- Printing from OneDrive / SharePoint Online
- Saving scans to OneDrive / SharePoint Online
- Forwarding faxes to OneDrive / SharePoint Online

With this mechanism, the link remains active as long as it continues to be used, significantly reducing re-link frequency. If none of the above actions occur for 90 days, the link expires, and re-linking is required.

3.7. Removal of the "Organization Representative" Change Field

The change process for the "Organization Representative" in both the Provider Portal and the Customer Portal has been streamlined, and duplicate setting locations have been removed. The setting has been deleted from the following two locations:

- Organization Profile > General tab > "Organization Representative" setting
- User Profile > General tab

Going forward, it can only be changed from the following two locations:

- Users tab (left pane) > User list
- Users tab (left pane) > User edit screen

3.8. Improved download process for scanned documents

The behavior for bulk downloading scanned documents in the Customer Portal has been revised. This ensures that even large volumes of scanned documents can be reliably retrieved, while also simplifying the operation procedure.

The download method will now automatically switch depending on the number of selected files:

- 1 file: Downloaded as a single file (same as before)
- Multiple files: Combined into one ZIP file for download
 - ZIP file name: download_YYYYMMDD_HHMMSS.zip (fixed name independent of language or PC settings)

3.9. Improved display of language selection fields

The display format and order of languages in the language selection fields have been revised to improve consistency and visibility across KCPS, Kyocera Cloud Capture, Kyocera Cloud Information Manager, and Digital Cloud Platform.

The display format is now standardized to "English name (Local name)", with the local name capitalized at the first letter. The display order is now unified to alphabetical order (A → Z) based on the English name of the language.

Affected language selection fields:

- Language selection field at the top right of the Provider and Customer Portals
- “Language setting for emails and reports” in Organization Profile > General tab (Provider and Customer Portals)
- “Language setting” in Add/Edit Organization screen in the Provider Portal

3.10. Recommendation and reminder to set multiple Administrators

If the sole administrator becomes unavailable, portal management cannot be performed. Therefore, to ensure continuity of management, a reminder is now displayed in the following situations to encourage setting up multiple administrator users instead of relying solely on the Organization Representative.

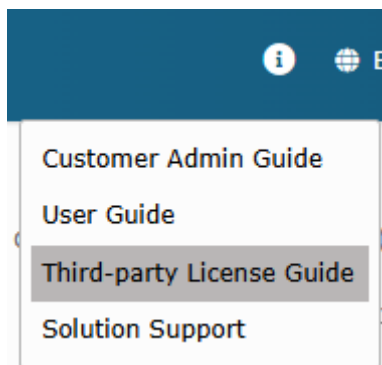
- In the Customers Portal’s Users tab, if the Organization Representative is the only administrator, a warning message is displayed at the top of the screen.
- In the additional confirmation email sent when adding an organization, a message is included reminding the recipient to set multiple administrator users.

3.11. Increase in KCPS server print job limit

The maximum number of print jobs that can be spooled to the KCPS server has been increased from 200 to 500.

3.12. Display of OSS information

A list of the open-source software (OSS) used in KCPS can now be viewed. To access the list, click the “Third-party License Guide”.



3.13. New features in Desktop Client

3.13.1. MSI Package Update

The Desktop Client’s MSI package structure has been revised and is now provided as an MSI package compatible with device management tools such as Microsoft Intune. The basic distribution method and core functions for installing the Desktop Client remain unchanged.

In addition, the uninstall behavior has been improved so that both programs related to the Desktop Client are removed together.

3.13.2. New feature information in update notification

The update notification dialog for the Desktop Client has been revised to guide users to the Solution Support page for details of new features. This change aims to improve awareness and usage of new

features, thereby promoting higher adoption and continued use.

The following items have been added to the notification dialog:

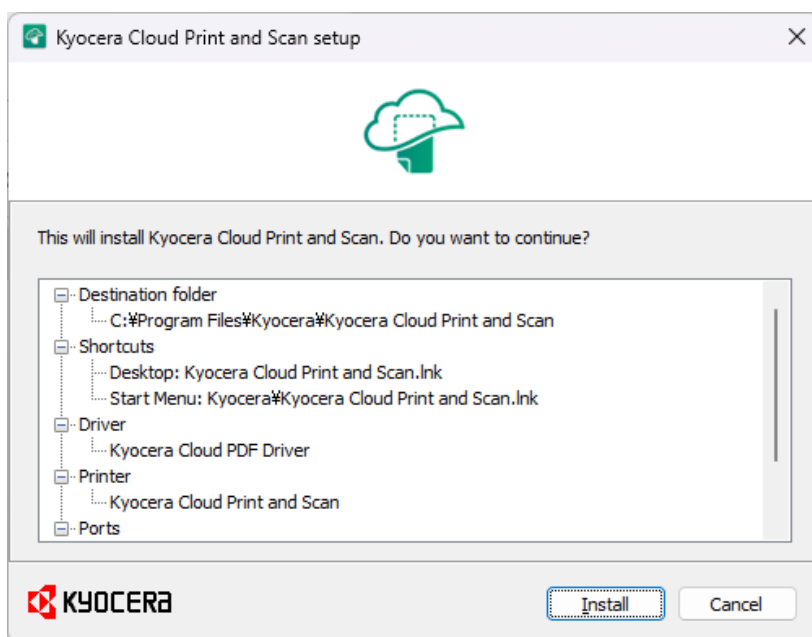
- A message informing users that details of new features can be viewed on the Solution Support page.
- A message explaining that the Solution Support page can be accessed anytime from the top right of the Web Portal.
- A link to the Solution Support page showing the update information for the relevant version.

3.13.3. Expanded installer information

The GUI installer for the Desktop Client has been enhanced to display more installation information. This allows for easier verification during deployment and simplifies support operations.

In addition to the existing installation path and port information, the installation information screen now also displays:

- Shortcuts
- Drivers
- Printers
- Printer port names



This change applies to the Windows version only.

4. KCPS Main Features

Please refer to the manuals for KCPS main features.
Past software information are uploaded to Frontify.

5.Specifications

5.1. KCPS system requirements

Web UI (Provider portal/ Customer portal)	<ul style="list-style-type: none">Supported Browser<ul style="list-style-type: none">Chrome latest versionEdge (based on Chromium) Latest versionSafari latest versionFirefox latest version
Desktop client	<ul style="list-style-type: none">Supported OS<ul style="list-style-type: none">Windows 10, 11<ul style="list-style-type: none">Enabling Windows Protected Printing Mode (WPP) will prevent printing using the Desktop client or the Printing System Driver (KX Driver). Please do not enable WPP.Windows Server 2019, 2022, 2025<ul style="list-style-type: none">Intended to be used as a terminal servermacOS 11, 12, 13, 14, 15<p>Any operating system that has reached EOL (End of Life) is not supported.</p>Hardware requirements<ul style="list-style-type: none">Intel Pentium 4 processor or later (SSE2 capable)RAM: OS minimum/recommendedHard disk space: 600 MB<p>Follow the hardware requirements for Terminal Services when using Windows Server</p>
Chrome Extension	<ul style="list-style-type: none">Supported environment<ul style="list-style-type: none">Only ChromebookChromeOS: Latest version (Tested in 116.0.5845.120)
Required port	<ul style="list-style-type: none">See Security White Paper

5.2. Software composition

Software	File name	Description
HyPAS application (EAA)	CloudPrintAndScan_< version number >.pkg	The KCPS HyPAS Application to install on the MFP. It is available as an official release from the KDC.
HyPAS application (NEAA)	CloudPrintAndScanLimited_< version number >s.pkg	The KCPS HyPAS Application to install on the MFP. It is available as an official release from the KDC.
Desktop client	cloudprintscan_< version number >.exe	Desktop client for Windows. It is available from a download link on the portal site or as an official release from the KDC.
	cloudprintscan_< version number >.pkg	Desktop client for Mac. It is available from a download link on the portal site or as an official release from the KDC.

5.3. KCPS HyPAS Application

KCPS supports two types of HyPAS Applications: EAA and NEAA. See the table below for the differences between EAA and NEAA.

	EAA	NEAA
Features	<ul style="list-style-type: none"> After starting the MFP, the login screen of the KCPS HyPAS Application will appear. Only registered users can use the MFP. 	<ul style="list-style-type: none"> You can use standard MFP functions without logging into KCPS. Click the KCPS HyPAS Application icon on the MFP's Home screen to display the login screen.
Anticipated Usage Environment	<ul style="list-style-type: none"> An environment that requires authentication first before any function of the MFP can be used. 	<ul style="list-style-type: none"> Environments using MFPs that do not use the authentication function. Environments using local or network authentication of MFPs. Environments where other Extension Authentication HyPAS Applications are used at the same time.
How to distinguish	<ul style="list-style-type: none"> No close button (X button) on the authentication screen. Product name: Cloud Print and Scan Version: 1.X.X.xxxx Package file name : CloudPrintAndScan_1.X.X.xxxxx.pkg 	<ul style="list-style-type: none"> There is a "close button" (X button) in the upper right corner of the authentication screen. Product name: Cloud Print and Scan Limited Version: 1.X.X.xxxxs File name: CloudPrintAndScanLimited_1.X.X.xxxxs.pkg

5.3.1. Precautions when using the Non-Extension Authentication KCPS HyPAS Application

Some features are not available in the NEAA. To use these features, please use the EAA.

The functional differences between the EAA and the NEAA are shown in the table below.

Features	EAA	NEAA
Switch language	Supported	Follows the settings of the MFP itself <ul style="list-style-type: none"> Language switching is not available in the NEAA.
Offline login	Supported	Not supported
Clear cache	Supported	Not supported
ID card authentication	Supported	Supported <ul style="list-style-type: none"> But it is not supported, when the NEAA is used with other Extension Authentication Applications or when device authentication setting is turned On.
ID card registration	Supported	
ID card logout	Supported	
Monthly print limit	Supported	Not supported: <ul style="list-style-type: none"> The "Print limit settings" setting is ignored and unlimited use is allowed.
Print policy	Supported	Partially supported <ul style="list-style-type: none"> It does not take effect to device's native functions like copy, but it does to the NEAA's one.
Allow printing without Kyocera Cloud Print and Scan	Supported	Not supported <ul style="list-style-type: none"> Settings do not take effect
Batch print	Supported	Supported <ul style="list-style-type: none"> Printing is triggered only when logged into the NEAA.
Reports	Supported	Supported <ul style="list-style-type: none"> Jobs other than "Scan to cloud"/"Scan to me" and printing from "Kyocera Cloud Print and Scan"/Third-party cloud storage are output as "User not authenticated by Kyocera Cloud Print and Scan."
Continue printing after logging out	Supported	Not supported <ul style="list-style-type: none"> The functions of the MFP itself can still be used concurrently as before.

5.3.2. FAQs about Non-Extension Authentication HyPAS Application

- Can I use an EAA and a NEAA at the same time on 1 MFP?

You cannot use at the same time. Simultaneous activation of an EAA and a NEAA will adversely affect functions such as the counter acquisition process.

- Can I switch from an EAA to a NEAA?

Yes, you can. To switch from an EAA to a NEAA, or vice versa, please follow the steps below.

1. Deactivate the KCPS HyPAS Application currently in use.
2. Install and activate the new KCPS HyPAS Application
3. Delete the KCPS HyPAS Application that was deactivated in step 1.

Please note that cache information in the HyPAS Application and unsent job log information will be deleted.

- Are there any limitations when using the MFP in combination with other Extension Authentication HyPAS Applications (KNM)?

NEAA will not be able to use ID Card authentication. Also, if you want to use with other Extension Authentication HyPAS Applications (KNM), please configure the following settings.

- KNM/aQrate: Turn off Job Archiving setting
- KCPS: Turn off FAX forwarding setting

5.4. Supported KX Driver versions

Supported KX Driver Versions: Latest version (8.2 or later)

Supported PDL: PCL-XL

The operation of KXv4 driver and KX driver for Universal Printing is not guaranteed.

5.5. Supported KYOCERA Mobile Print versions

KYOCERA Mobile Print supports the feature to log in to KCPS and upload jobs from v3.2.

Microsoft Entra ID authentication (formerly Azure AD authentication) for KCPS has been supported from v3.4.

However, authentication using Google Workspace is not supported. job spooling function from KYOCERA Mobile Print is not supported when authentication using Google Workspace is enabled.

6. License

Users may purchase a license for each device, depending on length of the use. The unit of the period is 1 month.

Discounts are available for customers who use many devices. Users may purchase licenses with volume zones set according to the number of licenses used. The applicable volume zone is determined by the closing date of the month in which the license was purchased.

6.1. License items for Kyocera branded items

	License name	Description
1	KCPS monthly license 1-9	License required to use for 1 month (same hereafter) 1-9 devices that can be registered within a unit month.
2	KCPS monthly license 10-39	10-39 devices that can be registered within a unit month.
3	KCPS monthly license 40-99	40-99 devices that can be registered within a unit month.
4	KCPS monthly license 100-399	100-399 devices that can be registered within a unit month.
5	KCPS monthly license 400+	400 or more devices that can be registered within a unit month.

6.2. License simulation

	Case	License to purchase
1	Purchased licenses for 40 devices x 12 months on April 10.	480 (40x12) units of "KCPS monthly license 40-99"
2	Purchased licenses for 40 devices x 12 months on April 10 and purchased additional licenses for 60 devices x 12 months on April 20.	1200 (100x12) units of "KCPS monthly license 100-399"
3	Purchased licenses for 40 devices x 12 months on April 20 and purchased additional licenses for 60 devices on May 10.	April: 480(40 x 12) units of "KCPS monthly license 40-99" May: 720(60 x 12) units of "KCPS monthly license 40-99"

6.3. Trial period

You can allow customers a period of time to try out the license before purchasing it. Check the trial period check box when you create the organization. You can choose either the end of the current month or the end of the next month for the trial period. For more information, see the Provider Guide.

6.4. Notes

If you purchase licenses in separate times, there may be cases where the expiration date of the licenses you purchased earlier expires. Please note that if the number of devices registered on the server falls below the number of licenses, all devices will become unusable.

In this case, you can make the number of registered devices the same as or less than the number of licenses, and then you will be able to use them again.

7. Appendix

7.1. Supported languages

The following table shows the list of languages supported by KCPS. (Supported: ✓)

Language	Web UI (Provider /Customer Portal)	HyPAS	Desktop client	Chrome Extension	Provider Guide	Admin Guide	User Guide
English	✓	✓	✓	✓	✓	✓	✓
German	✓	✓	✓	✓	✓	✓	✓
Spanish	✓	✓	✓	✓	✓	✓	✓
French	✓	✓	✓	✓	✓	✓	✓
Italian	✓	✓	✓	✓	✓	✓	✓
Turkish	✓	✓(*)	✓	✓	✓	✓	✓
Japanese	✓	✓	✓	✓	✓	✓	✓
Chinese (Traditional)	✓	✓(*)	✓	✓	✓	✓	✓
Korean	✓	✓(*)	✓	✓	✓	✓	✓
Thai	✓	✓(*)	✓	✓	✓	✓	✓
Vietnamese	✓	✓(*)	✓	✓	✓	✓	✓
Portuguese (Brazil)	✓	✓(*)	✓	✓	✓	✓	✓
Dutch	✓	✓(*)	✓	✓	-	-	-
Hebrew	✓	✓(*)	✓	✓	-	-	-
Bulgarian	-	✓(*)	✓	✓	-	-	-
Czech	-	✓(*)	✓	✓	-	-	-
Greek	-	✓(*)	✓	✓	-	-	-
Hungarian	-	✓(*)	✓	✓	-	-	-
Lithuanian	-	✓(*)	✓	✓	-	-	-
Polish	✓	✓(*)	✓	✓	-	-	-
Romanian	-	✓(*)	✓	✓	-	-	-
Slovenian	-	✓(*)	✓	✓	-	-	-
Arabic	-	✓(*)	-	-	-	-	-

(*) Option language FW is required for the models that do not support mass storage as standard.

7.2. Supported models

The following table shows the list of supported models.
Use the latest firmware to prevent unexpected troubles.

7.2.1. HyPAS application support models

The following models require the HyPAS Application to be installed and used.

	Project name	Kyocera brand	Note
A3 MFP	Iris 2024	TASKalfa MZ7001ci TASKalfa MZ6001ci TASKalfa MZ5001ci TASKalfa MZ4001ci TASKalfa MZ3501ci TASKalfa MZ2501ci	-
	Iris 2024 mono	TASKalfa MZ7001i TASKalfa MZ6001i TASKalfa MZ5001i TASKalfa MZ4001i	-
	Iris 2	TASKalfa 6053ci TASKalfa 5053ci TASKalfa 4053ci TASKalfa 3553ci TASKalfa 3253ci TASKalfa 2553ci	-
	Iris 2020	TASKalfa 7054ci TASKalfa 6054ci TASKalfa 5054ci TASKalfa 4054ci TASKalfa 3554ci TASKalfa 2554ci	-
	Iris 2020 mono	TASKalfa 7004i TASKalfa 6004i TASKalfa 5004i TASKalfa 4004i	-
	Iris 2 mono	TASKalfa 6003i TASKalfa 5003i TASKalfa 4003i	-
	Iris	TASKalfa 6052ci TASKalfa 5052ci TASKalfa 4052ci TASKalfa 3552ci TASKalfa 3252ci	-

		TASKalfa 2552ci	
	Zeus 4	TASKalfa 9003i TASKalfa 8003i TASKalfa 7003i	-
	Mercury 4	TASKalfa 8353ci TASKalfa 7353ci	-
	Tomcat 3	TASKalfa 4012i TASKalfa 3212i	-
	Tomcat 4	TASKalfa MZ4000i TASKalfa MZ3200i	-
	Hanabi 2	ECOSYS M8130cidn ECOSYS M8124cidn	<ul style="list-style-type: none"> Name for Japan: TASKalfa 2460ci(J) TASKalfa 2470ci(J) Required SD card or SSD.
	Matsuri 2	ECOSYS M4132idn ECOSYS M4125idn	<ul style="list-style-type: none"> Name for Japan: TASKalfa 2510i(J) TASKalfa 2520i(J) Required SD card or SSD.
	Project name	Kyocera brand	Note
A4 MFP	Perseus 2	TASKalfa 358ci TASKalfa 408ci TASKalfa 508ci	-
		TASKalfa 308ci	<ul style="list-style-type: none"> Required SD card or SSD option. TASKalfa 307ci and 301ci are NOT currently supported.
	Polaris E Plus	ECOSYS M3860idnf ECOSYS M3860idn	<ul style="list-style-type: none"> Required SD card or SSD.
	Libra	ECOSYS M2640idw	<ul style="list-style-type: none"> Required SD card and RAM option
	Libra2 MFP	ECOSYS MA4000wifx	<ul style="list-style-type: none"> Required SD card.
	Polaris E	ECOSYSM3660idn ECOSYSM3655idn ECOSYSM3145idn ECOSYSM3645idn	<ul style="list-style-type: none"> Required SD card or SSD.
	Mebius E- Model HyPAS MFP	ECOSYSM6230cidn ECOSYSM6630cidn ECOSYSM6235cidn ECOSYSM6635cidn TASKalfa351ci	<ul style="list-style-type: none"> Required SD card or SSD.
	Mebius E- Model Plus HyPAS MFP	TASKalfa352ci	<ul style="list-style-type: none"> Required SD card or SSD.
	Polaris Next HyPAS	ECOSYS MA4500ix ECOSYS MA6000ifx	<ul style="list-style-type: none"> Required SD card or SSD.

		ECOSYS MA5500ifx ECOSYS MA4500ifx	
	Virgo MFP HyPAS	ECOSYS MA3500cix ECOSYS MA3500cifx ECOSYS MA4000cix ECOSYS MA4000cifx TASKalfa MA3500ci TASKalfa MA4500ci	<ul style="list-style-type: none"> Required SD card or SSD.
	Project name	Kyocera brand	Note
A4 Printer	Virgo Printer HyPAS	TASKalfa PA4500ci	<ul style="list-style-type: none"> Required SD card or SSD.

7.2.2. Models not supporting HyPAS application

The following models do not support the installation of HyPAS Applications. These models do support direct printing from the desktop client.

	Project name	Kyocera brand	Note
A4 MFP	Sirius2 MFP	ECOSYS M2600cwfx ECOSYS M2600cfx ECOSYS MA2101cwfx ECOSYS MA2101cfx	-
	Sirius 2 3in1 MFP	ECOSYS M2600cwx	-
	Libra2 MFP	ECOSYS MA4000x ECOSYS MA4000fx ECOSYS MA4000wfx	-
A4 Printer	6th Next Printer	ECOSYS PA6000x ECOSYS PA5500x ECOSYS PA5000x ECOSYS PA4500x	-
	Sirius2 Printer	ECOSYS P2600cwx ECOSYS P2600cx ECOSYS PA2101cwx ECOSYS PA2101cx	-
	Libra2 Printer	ECOSYS PA4000x ECOSYS PA4000wx	-
	Virgo Printer	ECOSYS PA3500cx ECOSYS PA4000cx ECOSYS PA4500cx	

7.3. Fax forwarding support models

When a MFP receives a fax, it can transfer the fax image as a PDF document to third-party cloud storage. The following models are fax forwarding support models.

Fax forwarding support models	
Iris 2024 series	TASKalfa MZ7001ci, MZ6001ci, etc
Iris 2024 mono series	TASKalfa MZ7001i, MZ6001i, etc
Iris 2 series	TASKalfa 6053ci, 6007ci, etc
Iris 2020 series	TASKalfa 7054ci, 7008ci, etc
Iris2020 mono series	TASKalfa 7004i, 7058i, etc
Iris 2 mono series	TASKalfa 6003i, 6057i, etc
Iris series	TASKalfa 6052ci, 5052ci, etc
Zeus 4 series	TASKalfa 9003i, 9057i, etc
Mercury 4 series	TASKalfa 8353ci, 8507ci, etc
Tomcat 3 series	TASKalfa 4012i, 4062i, etc
Tomcat 4 series	TASKalfa MZ4000i, MZ3200i, etc
Perseus 2 series	TASKalfa 358ci, 352ci, etc (except 308ci and 302ci)

8. Contact Information

If you have any questions or comments, please contact us using the following information below.

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